



Harbour Grotto Lead Elf / Station Master

Contract Type:

Fixed Term– Seasonal Employment

Rate of Pay £15 per hour

Application Deadline: Tuesday 21st October

Main objective

Are you a budding actor who can bring help create a memorable experience at the Harbour Grotto? If so, why not apply.

In our unique Harbour Themed Grotto here at Folkestone Harbour, we are looking for someone to be our Lead Elf / Station Master, who can instil the magic of Christmas for our visitors.

Job Description

The anticipation and excitement of Christmas is magical for all children. It's a wonderful time of the year and what is Father Christmas without his elves? Every year our Grotto see's hundreds of children and each time they leave with smiles on their faces.

This Role is the key front of house of our whimsical Grotto, and leads the magic experience, from guests arriving, till when they discover Santa.

From the moment you put on your elf hat, you'll be totally focused on the job at hand, assisting Father Christmas to deliver memorable experience for, visitors.

The aim of our Grotto is to surprise and delight and all delivers each child/family 5minutes with our Harbour-themed Father Christmas. Rather than it being a conveyor belt, it is a highly personalised experience.

Whatever question the children ask, you'll ensure that magic is sprinkled, and the anticipation of Christmas Eve is heightened.

You are confident, fun, and kind nature will be backed with cheeky antics and welcoming face. You will also need to be able to engage and build rapport with people of all ages.

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principal place of business Folkestone Harbour, Folkestone, Kent CT20 1QH
Registered in England, Registration No 02447559



HOURS OF WORK

Our Grotto Runs from the 5th December 2025 – 24th December 2025 with the following Shift Patterns:

Friday & Saturdays: 10:00am -19:30pm

Sundays: 10:00am – 18:30pm

Additional Weekday Dates:

Monday 22nd December 10:00am – 18:30pm

Tuesday 23rd December 10:00am – 18:30pm

Wednesday 24th December 10:00am – 18:30pm

*Additional training evening prior to 5th December.

ABOUT YOU

Essential requirements:

- Excellent communication and customer care skills
- Organisational skills to keep the booking system on-time
- Acting / Great interaction skills.

Desirable requirements:

- Previous experience of working with children
- Previous acting / entertainment experience
- Open to all to apply, costume and all other items provided to make you look the part.

If this sounds like your ideal job, then we'd love to hear from you.

The description above is intended to describe the general nature and level of work being performed by the job holder. It is not intended to be construed as an exhaustive list of all responsibilities, duties and skills required.

We reserve the right to change, modify or cancel any of the above or items in line with business needs.

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